

LOGO

JYSK d.o.o.

Customer Service Supporter (m/f)

-Secure the best possible communication with customers online, by mail, phone and Facebook-
Handle orders, deliveries, returns and claims with focus on best practice and having the customer needs in scope-Handle requests regarding products from customers-Handle administrative tasks such as control of freight invoices and follow-up on undelivered orders-Support the stores and secure optimal co-operation between DC, stores & customers-Contribute to continuous improvements as to the daily procedures in customer service by stressing possible obstacles and suggest areas of improvements for the benefit of the customers-Participate in securing that the standards of the service levels are met.

Izvor: www.moj-posao.net

Lokacija: Zagreb

Datum objave: 17. Sep 2020.

Datum isteka: 01. Oct 2020.